

WorkXpress Partner Project Assurance Plan



WorkXpress offers affordable expertise to support the most critical aspects of your project planning, early building, and milestone review.

WorkXpress is committed to supporting your success.

This offer is only available to WorkXpress partners for their customer projects.



WorkXpress “Project Assurance Plan”

WorkXpress recognizes that all technology projects involve risk;

1. Risk of customer articulating need
2. Risk of service provider delivering against expectations
3. Risk of platform delivering against its promises

While types 1 and 2 are the responsibility of the customer and service provider, WorkXpress recognizes that it has the ability to mitigate the 3rd type of risk by exposing its highly trained Professional Services staff to any given project.

In an effort to ensure the success of any given partner-driven project, WorkXpress has identified three “high value” areas in which it can lend professional services assistance;

- a) In the beginning, with the work planning effort; digesting specifications and laying down a 5 building blocks model for delivering a solution
- b) On an ongoing basis; providing live, real-time answers to specific questions and ensuring the partner successfully overcomes any challenges in the process.
- c) In the weekly/monthly feature review process; reviewing completed features, planning the next periods work effort, and suggesting opportunities for enhancements or time saving possibilities.

In order to mitigate this 3rd type of risk, WorkXpress is pleased to offer its “Project Assurance Plan”. This plan gives the partner and customer an assurance that any given project will have the highest possible chance of success in the most affordable manner, by reserving in advance professional services time from the world’s foremost WorkXpress experts – the actual designers and testers of WorkXpress themselves.

As a show of commitment to its partners, the Project Assurance Plan offers a discount of nearly 50% off the standard hourly support rates.

The plans are as follows;

Plan 1: Small Project (Up to 40 hours)

Includes:

- Specifications discussion session (up to 2 hours).
- 1 support call per day for the first week of construction.
- 1-hour review of final project with an in-depth review of additional opportunities or ideas for improvement.

Investment: \$500

Plan 2: Mid-Sized Project (Up to 4 weeks)

Includes:

- Specifications discussion session (up to 3 hours).
- 1 support call per day for the first week of construction.
- Up to 4 1-hour end-of-week review sessions thereafter to review each week's progress, and to plan the next week's work.
- 1-hour review of final project with an in-depth review of additional opportunities or ideas for improvement.

Investment: \$1250

Plan 3: Large Project (Up to 12 weeks)

Includes:

- Double specifications discussion session (up to 6 hours total).
- 1 support call per day for the first week of construction.
- Up to 12 1-hour end-of-week review sessions thereafter to review each week's progress, and to plan the next week's work.
- Additional end-of-month topics to include 1 hour planning sessions for additional specification discussion for the upcoming month's work.
- 1-hour review of final project with an in-depth review of additional opportunities or ideas for improvement.

Investment: \$2500